

Media Contact

Amy McConnell, MBA, CMP
Marketing & Public Relations Manager
Office: 703.730.1800 ext.5425
amcconnell@belvoirfcu.org

FOR IMMEDIATE RELEASE

Belvoir Federal Opens New, Modern Branch on Fort Belvoir Base

Woodbridge, VA, February 23, 2016 — Belvoir Federal Credit Union opened a new branch on the Fort Belvoir Army Installation in Fort Belvoir, VA on February 16. The grand opening of the modernized branch will take place on March 2.

The new branch has state-of-the-art teller stations where members can independently conduct transactions, including deposits, withdraws, loan payments, transfers, gift card purchases, cash advances, cashier checks, and movie ticket purchases, while speaking with a teller via a video screen.

In addition to these technological advances, the branch has an open concept with progressive offices, a refreshment café near the waiting area, and a welcoming greeter station with a kiosk.

The innovative branch also has dialogue towers which allows staff to process transactions, replace a debit card, and update member information. These advancements enable Belvoir Federal employees to focus on service excellence and promote greater communication between members and Member Service Representatives.

Belvoir Federal's CEO/President, Patricia Kimmel, stated, "We always look to bring the latest technology to our members regardless of channel. This helps to ensure efficiency and exemplary member experience. We are honored to have built this branch, which mirrors our Woodbridge branch, for our members on Fort Belvoir."

The new office is located at 9651 Gunston Road Building 1152 and within close proximity of the previous branch.

About Belvoir Federal Credit Union

Belvoir Federal is a member-owned, full-service financial institution that provides the foundation for the financial success of our Members. Belvoir Federal, a not-for-profit organization, has served the Fort Belvoir and U.S. Armed Forces community since 1946 and named 2014, 2015, and 2016 Best Places to Work in Virginia. For more information about Belvoir Federal, please visit www.BelvoirCreditUnion.org.

###



